

# In-person and Online Training Illinois & Iowa



Learn, Grow, Succeed

**JANUARY - JUNE 2025** 

Lead with confidence, succeed with skills.

# **Principles of Leadership Excellence Plus\***

This series provides opportunities to adopt the skills, behaviors, and knowledge needed for effective, successful people leadership. Participants unlock their understanding of self to connect with others and then apply their leadership within the context of the organization, the business environment, and their communities.

		PALATINE	MOLINE
PLX1	Building Trust and Relationships*	2/26	3/11
PLX2	Communicating Clearly for Results*	3/5	3/25
PLX2	Navigating Conflict*	3/26	4/8
PLX3	Fostering Culture and Motivation for Engagement*	4/9	4/22
PLX4	Setting Expectations and Coaching for Success*	4/23	5/6
PLX4	Managing Talent for Performance*	5/7	5/20
PLX5	Creating Collaboration and Effective Teams*	5/21	6/10
PLX6	Leading and Thriving Through Change*	6/4	6/24

#### **COURSE DETAILS**

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set.

# Learning today, leading tomorrow.

# **Principles of Leadership Excellence Plus\***

		ONLINE	ONLINE HALF DAYS
PLX1	Building Trust and Relationships*	3/18	1/22 & 1/29
PLAT	<u>bulluling Trust allu Kelatioliships</u> "	6/4	5/8 & 5/15
	Communicating Clearly for Results*	4/1	2/5 & 2/12
PLX2		6/18	5/22 & 5/29
	Navigating Conflict*	4/15	2/19 & 2/26
		7/9	6/5 & 6/12
PLX3	Fostering Culture and	4/29	3/5 & 3/12
ILAS	Motivation for Engagement*	7/23	6/19 & 6/26
	Setting Expectations and	5/13	3/19 & 3/26
PLX4	Coaching for Success*	8/6	7/10 & 7/17
PLA4	Managing Talant for Dayforman a*	6/3	4/2 & 4/9
	<u>Managing Talent for Performance</u> *	8/20	7/24 & 7/31
PLX5	<u>Creating Collaboration</u>	6/17	4/16 & 4/23
PLAS	and Effective Teams*	9/3	8/7 & 8/14
PLX6	Leading and Thriving	7/1	4/30 & 5/7
PLAU	<u>Through Change</u> *	9/17	8/21 & 8/28

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For all up-to-date training offerings, browse here: <a href="learn.mranet.org/learn/catalog">learn.mranet.org/learn/catalog</a>

Please check online for current availability, as programs may change.

#### **LEADERSHIP SKILLS**

## Learn to shine in your leadership position.

# **Frontline Leadership\***

**CERTIFICATE SERIES** 

Both new and experienced leaders will benefit from taking the Frontline Leadership Certificate Series. Learn the principles of motivation, interpersonal communication, influencing others, resolving conflict, and more.

	ONLINE HALF DAYS
FL1	2/10 & 2/17
Motivation and Trust Building*	5/7 & 5/14
FL 2	2/24 & 3/3
Communication Skills*	5/21 & 6/4
FL3	3/10 & 3/17
Effective Training Techniques*	6/11 & 6/18
FL 4  Resolving Conflict and Handling	3/24 & 3/31
Difficult People Problems*	6/25 & 7/2
FL 5	4/7 & 4/14
Capstone: Tools for Success*	7/9 & 7/16

#### **COURSE DETAILS**

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set. The completion of FL 1 - 4 is required to take FL 5: Capstone: Tools for Success.

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Find your strength. Leadership knows no boundaries.

## **Supervision Fundamentals\***

>	1/14, 1/21, 1/28, 2/4, 2/11, & 2/18	Online Half Days
>	3/7, 3/14, 3/21, 3/28, 4/4, & 4/11	<b>Online</b> Half Days
>	5/6, 5/13, 5/20, 6/3, 6/10, & 6/17	<b>Online</b> Half Days
>	2/12, 2/19, & 2/26	Online Full Days
>	4/16, 4/23, & 4/30	Online Full Days
>	6/19, 6/26, & 7/10	Online Full Days
>	5/7, 5/14, & 5/21	<b>Moline</b> Full Days



# **Supervisor and the Law\***

>	2/26 & 3/5	<b>Moline</b> Half Days	>	3/28 & 4/4	Online Half Days
>	1/29 & 2/5	Online Half Days	>	6/12 & 6/19	Online Half Days

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## **LEADERSHIP SKILLS**

# Transform yourself into an outstanding leader.

Career Conversations for Managers*	3/26 Online
•	Full Day
Coaching for Development: An Integrated Approach for Managers*	2/27 Online
	Full Day
Drug and Alcohol Awareness for Supervisors*	3/18 Online
	1-hour 15-min. Session
Emotionally Intelligent Leader*	3/13 & 3/20 Online
	Half Days
	3/11 Online
Enhance Your Critical Thinking Skills*	5/1 Moline
	Half Day
Finance and Accounting for the Nonfinancial Leader**	3/27 Online
	Half Day
Foundations of Diversity, Equity, Inclusion, and Belonging* NEW!	6/11 Online
	Half Day
	2/11 Online
Problem Solving to Improve Work Processes*	6/12 Online
	Half Day
	1/28 Online
Surviving as a New Leader: Making the Transition*	6/24 Online
	Full Day

REGISTER TODAY!

www.mranet.org

**Q** 262.696.3319

Registrations@mranet.or

## **BUSINESS & SOFT SKILLS**

# Soft skills-The secret ingredient to business success.

Over half of leaders say soft skills are more important than hard skills. In order to succeed, team members need to learn communication, interpersonal skills, and how to be a team player with a positive attitude.

Business Email—Write It Right	4/18 Online
	Half Day
Business Writing for Impact: How to Write So People Will Read*	2/25 Online
	Full Day
Communicating Assertively*	2/27 Online 5/16 Online
	Half Day
Delivering Exceptional Service	3/5 Online 6/27 Online
	Half Day
<u>Diplomacy and Tact</u> *	5/20 Online
	Full Day
Enhance Your Professionalism	2/20 Online
	Full Day
Enhance Your Project Management Skills*	5/6 & 5/7 Online
	Half Days

**REGISTER TODAY!** 

## **BUSINESS & SOFT SKILLS**

Mastering Challenging Conversations to Resolve Conflict*  Palf Day  Negotiation Skills: Producing Win/Win Outcomes*  Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans**  Time Management: From Overwhelmed to Empowered  1/16 Online 6/2 Online Half Day  Unlock the Power of DiSC** Invite Your Whole Team!  3/25 Online Half Day	Increasing Your Influence*	3/21 Online 6/25 Online
Negotiation Skills: Producing Win/Win Outcomes*  Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans**  Time Management: From Overwhelmed to Empowered  2/14 Online 6/4 Online Half Day  Unlock the Power of DiSC** Invite Your Whole Team!		Half Day
Negotiation Skills: Producing Win/Win Outcomes*   4/29 Online	Mastering Challenging Conversations to Resolve Conflict*	2/28 Online
Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans**  1/16 Online 5/2 Online  Half Day  2/14 Online Half Day  Half Day  Unlock the Power of DiSC** Invite Your Whole Team!		Half Day
Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans**  Half Day  2/14 Online Time Management: From Overwhelmed to Empowered  Half Day  Unlock the Power of DiSC** Invite Your Whole Team!	Negotiation Skills: Producing Win/Win Outcomes*	4/29 Online
and Execution of Your Future Plans**    All Day   2/14 Online     Time Management: From Overwhelmed to Empowered   6/4 Online     Half Day     Half Day   3/25 Online     Unlock the Power of DiSC* Invite Your Whole Team!   6/26 Online		Full Day
Time Management: From Overwhelmed to Empowered  Time Management: From Overwhelmed to Empowered  Half Day  Half Day  3/25 Online 6/26 Online		
Time Management: From Overwhelmed to Empowered  Half Day  3/25 Online  Unlock the Power of DiSC®* Invite Your Whole Team!		
Half Day  3/25 Online  Unlock the Power of DiSC®* Invite Your Whole Team!  6/26 Online	Time Management: From Overwhelmed to Empowered	
Unlock the Power of DiSC®* Invite Your Whole Team! 6/26 Online		Half Day
	Unlock the Power of DiSC®* Invite Your Whole Team!	
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### **HUMAN RESOURCES**

# Stay ahead and be prepared for these critical topics.

#### **WEBINARS**

Quick and convenient, every online training event we offer is packed with important skills to help advance your career and achieve your full potential.

Diversity & Inclusion Conversations at Work: Step Out or Lean In?	* 4/10 Online
Siversity & inclusion conversations at month step out of Lean in	1-hour Session
Interviewing Do's and Don'ts* Ideal for hiring managers!	5/2 Online
	1-hour Session
Metrics Calculations**	6/25 Online

#### **Learn at Your Convenience!**

Check out the latest Live Online trainings in Zoom, live webinars, and On Demand learning (including Harassment Prevention and Drug and Alcohol Awareness)!

ADA Fundamentals for HR Professionals* NEW!	1/8 & 1/15 Online 4/22 & 4/29 Online
	Half Days
Coaching Certificate*	4/3 & 4/17 Online
	Full Days
	3/20 Online
Conducting Workplace Investigations for HR Professionals*	5/13 Online
	Full Day

For all up-to-date training offerings, browse here: <a href="learn.mranet.org/learn/catalog">learn.mranet.org/learn/catalog</a> Please check online for current availability, as programs may change.





1-hour Session

## **HUMAN RESOURCES**

FMLA Essentials for Leave Administrators* NEW!	4/8 & 4/15 Online
	Half Days
HR Overview: Foundations for HR Administration* NEW!	2/7, 2/14, & 2/21 Online
	Half Days
Interviewing Techniques for Hiring Top Talent* NEW!	4/18 Online
	Half Day
Navigating Progressive Discipline and Termination* NEW!	3/27 Online
<u>g</u>	Full Day
Onboarding: Creating a Program That Works*	5/16 Online
	Half Day
Recruiting: Social Media and Branding to	
Create Candidate Connections* NEW!	4/2 Online
	Half Day
Recruiting: Strategies and Actions to Find Top Talent* NEW!	3/6 Online
	Half Day

For all up-to-date training offerings, browse here: <u>learn.mranet.org/learn/catalog</u> Please check online for current availability, as programs may change.





# HR Certification Preparation

#### **aPHR Certification Preparation**

7 Sessions

3/3 to 4/14 Online 1:00 - 2:30 p.m.

Upskill your talents and prepare for your Associate Professional in Human Resource (aPHR) exam. No HR experience? Need an HR overview? This is ideal for you!

## **PHR/SPHR Certification Preparation**

6 Sessions

2/4 to 4/15 Online 1:00 - 2:30 p.m.

Advance your career by getting your PHR/SPHR Certification! Our certified experts will share effective test-taking strategies, practice sample test questions, and provide a holistic framework for understanding how information can be applied to the exam.

2/11 to 4/22 Online 5:30 - 7:00 p.m.



Employers looking for HR professionals will often include PHR/ SPHR Certification as "preferred" or a "strong plus."



31.6% greater pay

Get higher pay than someone without a certification.

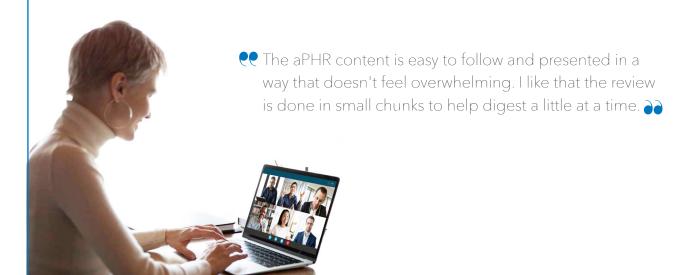


25% greater chance of promotion

HR certification positively influences your chances of being promoted.



Stay competitive in today's market. Earning your credential makes you a recognized expert in the HR field and a valuable asset to your organization.



#### **Training Locations**

#### **ILLINOIS & IOWA**

**MRA Training Center** 

1933 N. Meacham Road

Schaumburg, IL 60173

#### **MRA Training Center**

3800 Avenue of the Cities, Suite 100

Moline, IL 61265

Harper College

Wojcik Conference Center

1200 W. Algonquin Rd.

Palatine, IL 60067





- \* HRCI HR credit and SHRM PDCs
- \*\* HRCI Business credit and SHRM PDCs

#### **FULL DAYS**

8:30 a.m. - 4:30 p.m. \$375 Member \$485 Nonmember

#### **HALF DAYS**

Times vary \$265 Member \$345 Nonmember

Prices and times may vary. Pricing for series and multiday courses are available online.

All courses are held in Central time zone.

For more information and for all up-to-date training offerings visit: <a href="learn.mranet.org/learn/catalog">learn.catalog</a>

#### Not sure which training to choose?

Contact MRA's Registrations Team for a recommendation: 262.696.3319 or Registrations@mranet.org.

#### **School Governing Body and Officials**

MRA is fortunate to have a very dedicated and talented group of business leaders serving on our Board of Directors. These individuals assist in our ongoing efforts to provide outstanding training programs to our members.

#### **Attendance**

Requirements for attendance and participation are defined in the specific program materials. Participants receive a certificate of completion when they complete the program.

#### **Compliments/Concerns**

Participants may contact Lauren Michaud, Manager, Learning & Development, Operations, with any compliments and concerns. Lauren can be reached at 262.696.3656 or Lauren.Michaud@mranet.org; or contact Registrations at 262.696.3319 or Registrations@mranet.org.











Follow MRA on social media and stay connected to your career goals. MRA is your go-to source to get up-to-date information and resources for career growth, learning, and development.

MRA - The Management Association

www.mranet.org 800.488.4845 Registrations@mranet.org



#### **MRA Offices**

Waukesha, WI

N19 W24350 Riverwood Drive Waukesha, WI 53188 262.523.9090

Golden Valley, MN

5980 Golden Hills Drive Golden Valley, MN 55416 763.253.9100

Schaumburg, IL

1933 North Meacham Road Suite 525 Schaumburg, IL 60173 847.963.9860

Moline, IL

3800 Avenue of the Cities Suite 100 Moline, IL 61265 309.764.8354

Columbus, OH

8425 Pulsar Pl #160 Columbus, OH 43240

#### **NOW OPEN!**

Cincinnati, OH

400 East Business Way Suite 325 Sharonville, OH 45241 513.679.4120



#### REMEMBER!

**Any MRA program** can be delivered **ONSITE at YOUR LOCATION!** 

MRA can tailor any program to your organization and its unique objectives.

Learn More!>