

In-person and Online Training Wisconsin



Lead Far. Lead Boldly. Lead On.

JANUARY - JUNE 2024

Equip leaders to develop high-performing teams.

Principles of Leadership Excellence Plus*

This series provides opportunities to adopt the skills, behaviors, and knowledge needed for effective, successful people leadership. Participants unlock their understanding of self to connect with others and then apply their leadership within the context of the organization, the business environment, and their communities.

| | | WAUKESHA | | | | | |
|------|--|----------|------|------|------|--|--|
| PLX1 | Building Trust and Relationships* | 1/23 | 3/13 | 4/18 | 6/11 | | |
| PLX2 | Communicating Clearly for Results* | 2/6 | 3/27 | 5/2 | 6/25 | | |
| PLX2 | Navigating Conflict* | 2/20 | 4/10 | 5/16 | 7/9 | | |
| PLX3 | Fostering Culture and Motivation for Engagement* | 3/5 | 4/24 | 5/30 | 7/23 | | |
| PLX4 | Setting Expectations and Coaching for Success* | 3/19 | 5/8 | 6/13 | 8/6 | | |
| PLX4 | Managing Talent for Performance* | 4/2 | 5/22 | 6/27 | 8/20 | | |
| PLX5 | Creating Collaboration and Effective Teams* | 4/16 | 6/5 | 7/11 | 9/10 | | |
| PLX6 | Leading and Thriving Through Change* | 4/30 | 6/19 | 7/25 | 9/24 | | |

COURSE DETAILS

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set.

LEADERSHIP SKILLS

Leadership is all about helping others succeed.

Principles of Leadership Excellence Plus*

| | | MADISON | NEENAH | SHEBOYGAN FALLS | ONLINE | ONLINE HALF DAYS |
|------|------------------------------------|---------|--------|--------------------|--------|---------------------|
| PLX1 | Building Trust and Relationships* | 4/25 | 2/14 | 3/19 | 3/26 | 1/11 & 1/18 |
| PLAT | Building Trust and Relationships | 4/23 | 2/14 | 3/19 | 6/6 | 4/24 & 5/1 |
| | Communicating Clearly for Results* | 5/9 | 2/28 | 4/2 | 4/9 | 1/25 & 2/1 |
| PLX2 | | | | | 6/20 | 5/8 & 5/15 |
| | Navigating Conflict* | 5/23 | 3/13 | 4/16 | 4/23 | 2/8 & 2/15 |
| | | | | | 7/11 | 5/22 & 5/29 |
| PLX3 | Fostering Culture and | 6/6 | 3/27 | 4/30 | 5/7 | 2/22 & 2/29 |
| ILAS | Motivation for Engagement* | 0/0 | 3/2/ | 4/30 | 7/25 | 6/5 & 6/12 |
| | Setting Expectations and | 1/2= | | | 5/21 | 3/7 & 3/14 |
| PLX4 | Coaching for Success* | 6/27 | 4/10 | 5/14 | 8/8 | 6/19 & 6/26 |
| PLA4 | Managing Talent for Darformance* | 7/18 | 4/24 | 6/4 | 6/4 | 3/21 & 3/28 |
| | Managing Talent for Performance* | 7/10 | 4/24 | 0/4 | 8/22 | 7/10 & 7/17 |
| PLX5 | Creating Collaboration | 8/1 | 5/8 | 6/18 | 6/18 | 4/4 & 4/11 |
| PLX5 | and Effective Teams* | 0/1 | 5/0 | 0,10 | 9/5 | 7/24 & 7/31 |
| PLX6 | Leading and Thriving | 8/15 | 5/22 | 7/9 | 7/2 | 4/18 & 4/25 |
| PLAU | <u>Through Change</u> * | 0/13 | 3/22 | 719 | 9/19 | 8/7 & 8/14 |

COURSE DETAILS

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set.

For all up-to-date training offerings, browse here: learn/catalog

Please check online for current availability, as programs may change.





Learn to shine in your leadership position.

Frontline Leadership*

CERTIFICATE **SERIES**

Both new and experienced leaders will benefit from taking the Frontline Leadership Certificate Series. Learn the principles of motivation, interpersonal communication, influencing others, resolving conflict, and more.

| | | | WAUKESHA | | |
|--|------|------|----------|------|------|
| FL 1 Motivation and Trust Building* | 1/24 | 3/5 | 4/10 | 5/2 | 6/3 |
| FL 2 Communication Skills * | 1/31 | 3/12 | 4/17 | 5/9 | 6/10 |
| FL 3 Effective Training Techniques* | 2/7 | 3/19 | 4/24 | 5/16 | 6/17 |
| Resolving Conflict and Handling Difficult People Problems* | 2/14 | 3/26 | 5/1 | 5/23 | 6/24 |
| FL 5 Capstone: Tools for Success* | 2/21 | 4/2 | 5/8 | 5/30 | 7/1 |

COURSE DETAILS

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set. The completion of FL 1 - 4 is required to take FL 5: Capstone: Tools for Success.

For all up-to-date training offerings, browse here: learn/catalog

Please check online for current availability, as programs may change.



Find your strength; leadership knows no boundaries.

Frontline Leadership*

CERTIFICATE **SERIES**

You may be team leaders, seniors, leads, coordinators, leaders of work groups, or simply "go-to" people on your team. You may be doing the work while providing leadership direction. Learn the principles of motivation, interpersonal communication, influencing others, resolving conflict, and more.

| | NEENAH | SHEBOYGAN FALLS | RACINE (LIMITED SPOTS AVAILABLE) | ONLINE HALF DAYS |
|--|--------|--------------------|--|---------------------|
| FL 1 Motivation and Trust Building* | 5/16 | 3/28 | 3/13 | 2/12 & 2/19 |
| | | | | 6/13 & 6/20 |
| FL 2 | 5/23 | 4/4 | 3/20 | 2/26 & 3/4 |
| Communication Skills* | 3/23 | 4/4 | 3/20 | 6/27 & 7/11 |
| FL 3 | 6/6 | 4/11 | 3/27 | 3/11 & 3/18 |
| Effective Training Techniques* | 0/0 | 7/11 | 3/2/ | 7/18 & 7/25 |
| FL4 Resolving Conflict and Handling | 6/13 | 4/18 | 4/3 | 3/25 & 4/8 |
| Resolving Conflict and Handling Difficult People Problems* | 6/13 | 4/10 | 4/3 | 8/1 & 8/8 |
| FL 5 | 6/20 | 4/25 | 4/10 | 4/15 & 4/22 |
| Capstone: Tools for Success* | 6/20 | 4/25 | 4/10 | 8/15 & 8/22 |

COURSE DETAILS

It's highly encouraged to attend any leadership series in order. Each one builds on the previous skill set. The completion of FL 1 - 4 is required to take FL 5: Capstone: Tools for Success.

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A leader knows the way, goes the way, and shows the way.

Leading Remote and Hybrid Teams Workshops*

Starts 5/7 Online, 2-hour Sessions

Week Laying the Foundation for Team Results* - 5/7 **Defining Employee Success and Managing Expectations*** 5/14 **Building Trust From a Distance*** Facing Challenging Conversations on Camera* **Fostering Team Collaboration and Connections***

Supervision Fundamentals*

| > | 1/16, 1/23, 1/30, 2/6, 2/13, & 2/20 | Online Half Days | > | 2/8, 2/15, & 2/22 | Waukesha Full Days |
|---|-------------------------------------|-------------------------|---|--------------------|---------------------------|
| > | 2/16, 2/23, 3/1, 3/8, 3/15, & 3/22 | Online Half Days | > | 4/9, 4/16, & 4/23 | Waukesha Full Days |
| > | 4/11, 4/18, 4/25, 5/2, 5/9, & 5/16 | Online Half Days | > | 6/12, 6/19, & 6/26 | Waukesha Full Days |
| > | 6/11, 6/18, 6/25, 7/2, 7/9, & 7/16 | Online Half Days | > | 3/7, 3/14, & 3/21 | Madison Full Days |
| > | 1/31, 2/7, & 2/14 | Online Full Days | | | · |
| > | 3/13, 3/20, & 3/27 | Online Full Days | | | |
| > | 5/7, 5/14, & 5/21 | Online Full Days | | | |

Supervisor and the Law*

| > | 1/31, 2/7, & 2/14 | Online 2-hour Sessions | > | 5/8, 5/15, & 5/22 | Online 2-hour Sessions |
|---|-------------------|------------------------|---|--------------------|------------------------|
| > | 3/22, 3/29, & 4/5 | Online 2-hour Sessions | > | 6/11, 6/18, & 6/25 | Online 2-hour Sessions |

For all up-to-date training offerings, browse here: learn/catalog

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LEADERSHIP SKILLS

Transform yourself into an outstanding leader.

Coaching for Development: An Integrated Approach for Managers*

2/28 Online

Full Day

Coaching Certificate*

4/17 & 5/1 Online

Full Days

Drug and Alcohol Awareness for Supervisors*

3/26 Online

1-hour 15-min. Session

Emotionally Intelligent Leader*

3/20 & 3/27 Online 5/17 & 5/24 Waukesha

Half Days

Finance and Accounting for the Nonfinancial Leader**

5/15 Waukesha

Half Day

Surviving as a New Leader: Making the Transition*

2/13 Online 3/6 Waukesha 6/5 Online

Full Day

For all up-to-date training offerings, browse here: learn/catalog Please check online for current availability, as programs may change.



www.mranet.org • 262.696.3319 Registrations@mranet.org

Up your skills to be a confident communicator.

Over half of leaders say soft skills are more important than hard skills. In order to succeed, team members need to learn communication, interpersonal skills, and how to be a team player with a positive attitude.

| Business Email—Write It Right | 4/19 Online |
|--|--|
| | Half Day |
| Business Writing for Impact: How to Write So People Will Read* | 2/27 Online |
| | Full Day |
| | 2/8 Online |
| Communicating Assertively* | 5/14 Online |
| | Half Day |
| <u>Customer-centered Communications</u> | 4/3 Online |
| | Full Day |
| Delivering Exceptional Service | 3/6 Online 6/27 Online |
| <u>Delivering Exceptional Service</u> | Half Day |
| | |
| D. 1 17 48 | 3/14 Waukesha |
| Diplomacy and lact* | 5/23 Online |
| Diplomacy and Tact* | 5/23 Online Full Day |
| | |
| Enhance Your Critical Thinking Skills* | Full Day |
| | Full Day 2/27 Online Half Day |
| | Full Day 2/27 Online |
| Enhance Your Critical Thinking Skills* | 2/27 Online Half Day 2/13 Online |
| Enhance Your Critical Thinking Skills* Enhance Your Professionalism | 2/27 Online Half Day 2/13 Online 5/21 Waukesha |
| Enhance Your Critical Thinking Skills* | 2/27 Online Half Day 2/13 Online 5/21 Waukesha Full Day |
| Enhance Your Critical Thinking Skills* Enhance Your Professionalism | 2/27 Online Half Day 2/13 Online 5/21 Waukesha Full Day 5/8 & 5/9 Online Half Days |
| Enhance Your Critical Thinking Skills* Enhance Your Professionalism | 2/27 Online Half Day 2/13 Online 5/21 Waukesha Full Day 5/8 & 5/9 Online |

REGISTER TODAY!

BUSINESS & SOFT SKILLS

| Internal Auditing for ISO-Based Systems | 3/7 & 3/14 Waukesha |
|--|--|
| | Full Days |
| Mastering Challenging Conversations to Resolve Conflict* | 1/30 Online 4/26 Online |
| | Half Day |
| Negotiation Skills: Producing Win/Win Outcomes* | 5/9 Online |
| | Full Day |
| Presentation Skills* | 3/12 Waukesha 6/6 Waukesha |
| | Full Day |
| Problem Solving to Improve Work Processes* | 2/21 Online 6/20 Online |
| | Half Day |
| | |
| Project Management: The Human and Technical View* | 4/18 & 4/25 Waukesha |
| Project Management: The Human and Technical View* | 4/18 & 4/25 Waukesha Full Days |
| Project Management: The Human and Technical View* Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans | |
| Strategic Planning Essentials: Understanding the Process | Full Days |
| Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans | Full Days 1/16 Online 5/2 Online |
| Strategic Planning Essentials: Understanding the Process | 1/16 Online 5/2 Online Half Day 2/9 Online 4/5 Waukesha 6/12 Online |
| Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans | 1/16 Online 5/2 Online Half Day 2/9 Online 4/5 Waukesha |
| Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans | 1/16 Online 5/2 Online Half Day 2/9 Online 4/5 Waukesha 6/12 Online |
| Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans Time Management: From Overwhelmed to Empowered | 1/16 Online 5/2 Online Half Day 2/9 Online 4/5 Waukesha 6/12 Online Half Day |
| Strategic Planning Essentials: Understanding the Process and Execution of Your Future Plans Time Management: From Overwhelmed to Empowered | 1/16 Online 5/2 Online Half Day 2/9 Online 4/5 Waukesha 6/12 Online Half Day |

HUMAN RESOURCES

Success is always a learning process.

Essentials of HR*

CERTIFICATE SERIES

Attend this series, if you are new to HR or want to broaden or refresh your knowledge of HR administration.

| _ | 1/25, 2/1, & 2/8 Online 5/6, 5/13, & 5/20 Online |
|--|---|
| EHR 1 HR and Employment Law Essentials* | 3 Half Days |
| | 1 ½ Days |
| EHR 2 HR's Role in Performance Management and Documentation* | 2/15 Online 3/13 Waukesha 6/3 Online |
| | Half Day |
| EHR3 Effective Interviewing and Hiring: Hire the Right Person in the Right Ways* | 2/22 Online 3/20 Waukesha 6/10 Online |
| EHR 4 | Half Day 2/29 Online |
| Total Rewards: Compensation Basics* | 3/27 Waukesha 6/17 Online |
| | Half Day |
| EHR 5 Total Rewards: Benefits Basics* | 3/7 Online 3/27 Waukesha 6/24 Online |

REGISTER TODAY!



Half Day

HUMAN RESOURCES

Every day is a learning opportunity!

HR Business Partner**

CERTIFICATE **SERIES**

This certificate series is designed for experienced HR professionals who want to develop toward a strategic HR business partner role or current HR business partners who want to more effectively drive business results.

HR as Strategic Business Partner**

3/14 & 3/21 Online 4/23 & 4/30 Waukesha

Full Days

HRBP 2

HR Metrics: Impacting Business Results**

3/28 Online 5/7 Waukesha

Full Day

SERIES INCLUDES SUCCESS COACHING: A one-on-one consultation with a success coach is available for those taking the series.

WEBINARS

Quick and convenient, every online training event we offer is packed with important skills to help advance your career and achieve your full potential.

Diversity & Inclusion Conversations at Work: Step Out or Lean In?*

4/24 Online

1-hour Session

Interviewing Do's and Don'ts*

Ideal for hiring managers!

4/30 Online 1-hour Session

Metrics Calculations**

6/25 Online

1-hour Session

Learn at Your Convenience!

Check out the latest Live Online trainings in Zoom, live webinars, and On Demand learning (including Harassment Prevention and Drug and Alcohol Awareness)!

For all up-to-date training offerings, browse here: learn/catalog

Please check online for current availability, as programs may change.

REGISTER TODAY!







HUMAN RESOURCES

Stay ahead and be prepared for these critical topics.

| | 2/28 Waukesha 4/3 Online 6/4 Waukesha |
|---|---|
| Conducting Workplace Investigations: Advanced Workshop* | Full Day |
| | 3/8 & 3/15 Online 5/14 & 5/21 Waukesha |
| FMLA Made Simple* | 6/19 & 6/26 Online |
| | Half Days |
| HR Overview for HR Assistants* | 4/12 & 4/19 Online |
| | Half Days |
| Onboarding: Creating a Program That Works* | 1/30 Online 5/17 Online |
| | Half Day |
| Organization Development (OD) Certificate** | 3/7, 3/21, & 4/4 Online |
| | 3 Full Days |
| | 1/24 Online 5/10 Online |
| Recruiting Essentials* | Half Day |
| | 6/20 Waukesha |
| Workers' Compensation Essentials for WI Employers* | Half Day |

For all up-to-date training offerings, browse here: learn.mranet.org/learn/catalog Please check online for current availability, as programs may change.





HR Certification Preparation

aPHR Certification Preparation

7 Sessions

3/4 to 4/15 Online 1:00 - 2:30 p.m.

Upskill your talents and prepare for your Associate Professional in Human Resource (aPHR) exam. No HR experience? Need an HR overview? This is ideal for you!

PHR/SPHR Certification Preparation

6 Sessions

2/6 to 4/16 Waukesha 5:30 - 7:30 p.m.

> 2/6 to 4/16 Online 1:00 - 2:30 p.m.

2/13 to 4/23 Online 5:30 - 7:00 p.m.

Advance your career by getting your PHR/SPHR Certification! Our certified experts will share effective test-taking strategies, practice sample test questions, and provide a holistic framework for understanding how information can be applied to the exam.

Employers looking for HR professionals will often include PHR/ SPHR Certification as "preferred" or a "strong plus."



31.6% greater pay

Get higher pay than someone without a certification.



25% greater chance of promotion

HR certification positively influences your chances of being promoted.



Stay competitive in today's market. Earning your credential makes you a recognized expert in the HR field and a valuable asset to your organization.



Training Locations

WISCONSIN

MRA Training Center N19 W24350 Riverwood Drive

Waukesha, WI 53188

Bemis Corporate Training Center W2940 Old CTH PP Plant E Sheboygan Falls, WI 53085

Herzing University 5218 East Terrace Drive Madison, WI 53718

Racine Area Mfrs. & Commerce (RAMAC) 300 5th Street Racine, WI 53403

Jewelers Mutual 24 Jewelers Park Drive Neenah, WI 54956





- HRCI HR credit and SHRM PDCs
- ** HRCI Business credit and SHRM PDCs

FULL DAYS

8:30 a.m. - 4:30 p.m. \$375 Member \$485 Nonmember

HALF DAYS

Times vary \$265 Member \$345 Nonmember

Prices and times may vary. Pricing for series and multiday courses are available online.

All courses are held in Central time zone.

For more information and for all up-to-date training offerings visit: learn.mranet.org/learn/catalog

Not sure which training to choose?

Contact MRA's Registrations Team for a recommendation: 262.696.3319 or Registrations@mranet.org.

School Governing Body and Officials

MRA is fortunate to have a very dedicated and talented group of business leaders serving on our Board of Directors. These individuals assist in our ongoing efforts to provide outstanding training programs to our members.

Attendance

Requirements for attendance and participation are defined in the specific program materials. Participants receive a certificate of completion when they complete the program.

Compliments/Concerns

Participants may contact Lauren Michaud, Manager, Learning & Development, Operations, with any compliments and concerns. Lauren can be reached at 262.696.3656 or Lauren.Michaud@mranet.org; or contact Registrations at 800.488.4845 or Registrations@mranet.org.











Follow MRA on social media and stay connected to your career goals. MRA is your go-to source to get up-to-date information and resources for career growth, learning, and development.

MRA - The Management Association

www.mranet.org 800.488.4845 Registrations@mranet.org



MRA Offices

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Moline, IL 3800 Avenue of the Cities Suite 100 Moline, IL 61265 309.764.8354

Columbus, OH 8425 Pulsar Pl #160 Columbus, OH 43240

COMING SOON!

Cincinnati, OH 400 East Business Way Suite 325 Cincinnati, OH 43241



REMEMBER!

Any MRA program can be delivered **ONSITE at YOUR LOCATION!**

MRA can tailor any program to your organization and its unique objectives.

Learn More!>