

2022 Healthcare Compensation Survey

(70028) Receptionist-Concierge

Greets patients or residents entering the building or department. Gives directions, answers questions and offers assistance to patients, residents, family members and visitors. In addition, usually performs general clerical duties such as answering phones, sending faxes or emails, making copies, etc. Typically requires high school diploma or equivalent.

	# of Orgs		# of Emp		Base Pay			Variable Pay						Total Compensation						
								Eligible		Actual			Target							
					Un-Wtd Avg	Wtd Avg	P25	Median	P75	# of Orgs	# of Emp	# of Orgs	# of Emp	Wtd Annual Avg	# of Orgs	# of Emp	Wtd Avg %	Un-Wtd Avg	Wtd Avg	P25
Total Responses	29	708	\$36,221	\$41,652	\$34,320	\$38,937	\$49,213	4	276	4	201	-	2	107	-	\$36,280	\$42,101	\$34,388	\$39,458	\$49,636
Geographic Area																				
Great Lakes Region	27	348	\$36,751	\$37,432	\$33,109	\$35,701	\$39,841	4	114	4	86	-	2	81	-	\$36,830	\$37,817	\$33,272	\$36,334	\$40,560
Minnesota	8	164	\$38,119	\$35,506	\$30,975	\$34,909	\$39,000	2	60	2	37	-	1	51	-	\$38,390	\$35,842	\$30,975	\$35,516	\$39,344
Minneapolis/St. Paul Metro Area	7	135	\$38,887	\$35,517	\$30,160	\$35,360	\$39,156	2	42	1	24	-	1	39	-	\$39,049	\$35,801	\$30,160	\$35,661	\$39,511
Wisconsin	19	99	\$37,383	\$36,784	\$33,280	\$35,984	\$38,584	4	9	4	9	-	2	3	-	\$37,448	\$36,846	\$33,280	\$35,984	\$39,166
Region 2 - Milwaukee & Waukesha counties	8	58	\$36,654	\$36,115	\$33,280	\$35,575	\$37,955	2	3	2	3	-	2	3	-	\$36,873	\$36,207	\$33,280	\$35,575	\$38,210
Region 4 - East Central Wisconsin	7	16	\$38,073	\$39,642	\$35,402	\$39,551	\$44,980	0	0	0	0	-	0	0	-	\$38,073	\$39,642	\$35,402	\$39,551	\$44,980
Metropolitan Statistical Area																				
Chicago-Naperville-Joliet, IL-IN-WI	5	33	\$39,751	\$41,816	\$33,755	\$36,647	\$53,053	2	20	2	17	-	1	13	-	\$40,222	\$42,411	\$34,023	\$37,738	\$53,893
Milwaukee-Waukesha-West Allis, WI	8	58	\$36,654	\$36,115	\$33,280	\$35,575	\$37,955	2	3	2	3	-	2	3	-	\$36,873	\$36,207	\$33,280	\$35,575	\$38,210
Minneapolis-St. Paul-Bloomington, MN-WI	7	136	\$38,883	\$35,539	\$30,160	\$35,488	\$39,128	2	42	1	24	-	1	39	-	\$39,046	\$35,823	\$30,160	\$35,934	\$39,508
Size of Organization																				
1,000 + Employees	5	542	\$41,954	\$41,743	\$35,196	\$39,437	\$46,266	3	265	3	194	-	2	107	-	\$42,279	\$42,152	\$35,360	\$40,282	\$46,720
100 to 199 Employees	8	62	\$33,580	\$33,856	\$31,200	\$34,533	\$36,394	0	0	0	0	-	0	0	-	\$33,580	\$33,856	\$31,200	\$34,533	\$36,394
200 to 499 Employees	10	39	\$37,704	\$36,473	\$31,242	\$33,804	\$40,537	1	2	1	1	-	0	0	-	\$37,764	\$36,504	\$31,242	\$33,804	\$40,537
500 to 999 Employees	5	32	\$37,292	\$37,420	\$29,640	\$38,226	\$46,231	2	9	2	6	-	0	0	-	\$37,386	\$37,550	\$29,640	\$38,326	\$46,231
75 to 99 Employees	5	22	\$33,987	\$33,176	\$31,139	\$32,989	\$35,616	0	0	0	0	-	0	0	-	\$33,987	\$33,176	\$31,139	\$32,989	\$35,616
Healthcare Industry																				
Clinic/Physician Practice/Ambulatory care center/Dental office	5	393	\$36,831	\$35,693	\$34,320	\$35,402	\$38,376	2	118	2	91	-	1	106	-	\$37,016	\$35,910	\$34,320	\$35,863	\$38,480
Other (please specify)	6	25	\$36,728	\$35,450	\$31,593	\$33,273	\$37,799	0	0	0	0	-	0	0	-	\$36,728	\$35,450	\$31,593	\$33,273	\$37,799
Skilled nursing facility/Assisted living	12	109	\$33,623	\$33,579	\$30,125	\$33,286	\$36,162	0	0	0	0	-	0	0	-	\$33,623	\$33,579	\$30,125	\$33,286	\$36,162
Total Annual Gross Revenue																				
\$10,000,000 to \$24,999,999	8	34	\$34,712	\$34,569	\$29,640	\$34,435	\$36,827	0	0	0	0	-	0	0	-	\$34,712	\$34,569	\$29,640	\$34,435	\$36,827
\$250,000,000 and Greater	7	548	\$39,142	\$39,459	\$32,162	\$36,085	\$46,246	2	271	2	196	-	1	106	-	\$39,359	\$39,839	\$32,170	\$36,421	\$46,692
Less than \$10,000,000	6	42	\$34,123	\$34,240	\$31,200	\$34,915	\$36,805	1	4	1	4	-	0	0	-	\$34,140	\$34,252	\$31,200	\$34,915	\$36,808
Profit Status																				
Not for Profit	22	161	\$35,041	\$34,232	\$31,200	\$33,925	\$38,411	0	0	0	0	-	0	0	-	\$35,041	\$34,232	\$31,200	\$33,925	\$38,411
Union Status																				
Non-Union	27	693	\$36,497	\$42,009	\$34,611	\$39,497	\$49,213	4	276	4	201	-	2	107	-	\$36,560	\$42,469	\$34,848	\$39,857	\$50,097