

### Professional

Season begins in September—Eight 1.5 hour monthly meetings

Fee: \$275 MRA member/\$325 Nonmember

#### Customer Service

Customer service managers

Milwaukee	SpringHill Suites Milwaukee West	3 <sup>rd</sup> Friday 7:30 - 9 a.m.
Waukesha	MRA	3 <sup>rd</sup> Friday 11:30 - 1 p.m.

#### Leadership Excellence

Supervisors, managers, and other leaders

Waukesha	MRA	1 <sup>st</sup> Friday 8 - 9:30 a.m.
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#### Learning and Development

Learning and development managers and professionals

Waukesha	MRA	1 <sup>st</sup> Tuesday 8 - 9:30 a.m.
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#### Manufacturing

Individuals responsible for daily operations

Waukesha	MRA	4 <sup>th</sup> Friday 7:30 - 9 a.m.
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#### Quality

Quality/process improvement professionals

Waukesha	MRA	2 <sup>nd</sup> Friday 7:30 - 9 a.m.
Virtual - <b>New!</b>		3 <sup>rd</sup> Friday 7:30 - 9 a.m.

### Professional

Season begins in September

Fee: \$225 MRA member/\$270 Nonmember

**Accounts Payable**  
A/P managers, supervisors, and practitioners

**Quarterly**

Virtual - **New!**

2<sup>nd</sup> Tuesday 11:30 - 1 p.m.  
(October, January, April, and July)

Waukesha

MRA

2<sup>nd</sup> Tuesday 7:30 - 9 a.m.  
(November, February, May, and August)

Fee: \$250 MRA member/\$300 Nonmember

**Labor Relations**

**Quarterly**

Virtual - **New!**

3<sup>rd</sup> Tuesday 8:30 - 10 a.m.  
(October and April)

3<sup>rd</sup> Tuesday 8:30 - 10:30 a.m.  
(January and July)

Fee: \$225 MRA member/\$270 Nonmember

**Technology Professionals**  
IT managers and technology professionals

**Quarterly**

Virtual

2<sup>nd</sup> Wednesday 11:30 a.m. - 1 p.m.  
(November, February, May, and August)

Fee: \$275 MRA member/\$325 Nonmember

**Technology Professionals**  
IT managers and technology professionals

**Bi-monthly**

Waukesha

MRA

3<sup>rd</sup> Thursday 11:30 a.m. - 1 p.m.  
(September, November, January, March, May, and July)

Fee: \$225 MRA member/\$270 Nonmember

**Payroll**  
Payroll managers and supervisors

**Quarterly**

Waukesha

MRA

Over 250 employees  
2<sup>nd</sup> Thursday 8:30 - 10 a.m.  
(November, February, May, and August)

Up to 250 employees  
3<sup>rd</sup> Thursday 8 - 9:30 a.m.  
(November, February, May, and August)

### Professional

Season begins in September

Fee: \$275 MRA member/\$325 Nonmember

**Safety**  
Safety professionals

**Bi-monthly**

Waukesha

MRA

3<sup>rd</sup> Wednesday 8 - 10 a.m.

(September, November, January, March, May, and July)

Fee: \$275 MRA member/\$325 Nonmember

**Sales**  
Sales managers and professionals

**Bi-monthly**

Waukesha

MRA

2<sup>nd</sup> Friday 7:30 - 9:30 a.m.

(September, November, January, March, May, and July)