

Defining Employee Success and Managing Expectations

How do you measure success if you can't see what your team is doing? In this session, you'll start at the beginning, reevaluating your team's performance standards, and where, when, and how their work gets done. Through this clarity comes empowerment with accountability.



CEUs:
0.2 (2 hours)

HRCI Credits:
2 HR (General)

SHRM:
2 PDCs

Learning Objectives:

- Identify attributes that help employees succeed in remote or hybrid work environments.
- Apply a performance management model to decide which standards need to change or remain.
- Apply strategies for balancing business needs and employee needs in where, when, and how work is performed.

Learning Options:

- Live Online plus On Demand training

Who Should Attend:

- Leaders managing remote and hybrid teams that include employees who work from home, in multiple locations, time zones, and/or shifts.

Learn. Grow. Succeed.

Delivery options include learning at MRA, at your location, or online.
Contact MRA to explore how this program may be customized to your unique individual and team training needs.



www.mranet.org

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Where HR Means Business.

Course Outline

- **Discuss challenges for leaders around establishing and maintaining expectations for remote/hybrid teams**
- **Review a performance management system and how it contributes to team and individual success**
- **Examine setting performance standards for employee success**
 - ◆ Assess how change impacts standards and expectations
- **Conduct a gap analysis for your team's performance and plan development actions to increase success**
- **Outline strategies for balancing the needs of employees with business needs**



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