

Building Trust from a Distance

Trust, the foundation of all relationships, may feel harder to build when you and your team are in separate locations and perhaps working different hours. In this session, you will explore strategies and create a plan to intentionally build trust across your team. The stakes are high: Trust is hard to win and easy to lose.



CEUs:
0.2 (2 hours)

HRCI Credits:
2 HR (General)

SHRM:
2 PDCs

Learning Objectives:

- Identify key behaviors that build trust in-person and virtually.
- Explain the importance of inclusion and empathy for a remote and hybrid team.
- Create transparency around everyone's work to build trust, relationships, and motivation.

Learning Options:

- Live Online plus On Demand training

Who Should Attend:

- Leaders managing remote and hybrid teams that include employees who work from home, in multiple locations, time zones, and/or shifts.

Learn. Grow. Succeed.

Delivery options include learning at MRA, at your location, or online. Contact MRA to explore how this program may be customized to your unique individual and team training needs.



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Course Outline

- Discuss psychological safety and how to cultivate it in a remote/hybrid work group
- Identify key factors of trust and leadership and behaviors that demonstrate each factor
- Evaluate the attributes that contribute to success of employees on a remote/hybrid team
- Conduct a gap analysis for yourself and your team's attributes and plan development actions to increase success
- Examine how to ensure inclusion among your team and encourage employees to advocate for their needs
- Review strategies for successfully building trust in the virtual environment



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