

- Solutions-driven **Graphic Designer** with a proven track record of delivering both digital and print content for advertising campaigns and publications to a diverse client base. Highly skilled at prioritizing and managing multiple projects from concept to design and layout. Recognized as a creative contributor who excels at working independently yet thrives in a collaborative work environment where design teams, editors, and art directors share creative ideas.
- Highly energetic **Customer Service Representative** with over 10 years of experience successfully resolving customers' concerns in a fast-paced retail environment. Proven track record of training and leading a team of 15 customer service employees to consistently exceed quality service goals every month. Strengths include excellent communication and problem-solving skills, along with the unique ability to use listening and patience to resolve challenging customer issues.
- Results-driven, highly flexible **Operations Management Leader** with a diverse background in an array of multifaceted manufacturing sectors, including metal fabrication, industrial automation, and the plastics industry. Recognized for leadership in a turnaround situation, balancing shareholder, customer, and employee needs. Respected by a wide range of functional groups, from craft to board members.
- Results-oriented **Sales Professional** with a successful track record of developing and executing strategies and programs, resulting in opening new market segments for hospital products in the Midwest. "Hunter" mentality and competitive nature increased sales by 200% for 3 consecutive years.
- **Accounting Professional** with both hands-on and management experience in auditing, budgeting, accounting, expense control, and administration for both corporate and public accounting firms in the Midwest. Highly skilled in mergers and acquisitions.
- **Human Resource** leader adept at change management. Significant responsibility overseeing staff relations, talent acquisition, compliance, and organizational development for employers of 500+ employees. Mergers and acquisitions due diligence. Effective speaker who enjoys communicating with employees at all levels. Brings executive presence.