Coaching is an intensive one-on-one professional relationship structured to improve the performance of the individual being coached. With the support of a coach, business executives, managers, and supervisors improve their effectiveness, communications, engagement, and accountability with staff. The Coaching Certificate develops advanced coaching skills you’ll use to coach your organization’s leaders, develop high potentials, and prepare future leaders to meet your business objectives. In this highly interactive, two-day program you’ll learn about coaching competencies and best practices, practice your coaching skills, use case studies, and apply the coaching process to real opportunities in your organization.

**Learning Objectives:**

- Demonstrate the coaching model with managers and senior leaders.
- Discuss coaching best practices.
- Create and use development plans in coaching.
- Develop strategies to handle difficult coaching challenges.
- Integrate the coachee and coachee’s manager with the organization’s culture, systems, and business strategies to create a successful coaching engagement.
- Discuss how to use assessments in determining coachee development needs.
- Use metrics for tracking coaching results.
- Discuss components of a coaching culture.

**Learning Options:**

- Classroom training
- At your location

**Who Should Attend:**

- HR, OD, training, and other key business or operational leaders charged with the responsibility of developing talent. Individuals who coach managers and senior leaders throughout the organization and for those who want to focus on integrating coaching into an overall leadership development strategy.

**CEUs:**

- 1.4 (14 hours)

**HRCI Credits:**

- 14 HR (General)

**SHRM:**

- 14 PDCs

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**Learn. Grow. Succeed.**

Delivery options include learning at MRA, at your location, or online. Contact MRA to explore how this program may be customized to your unique individual and team training needs.

[www.mranet.org](http://www.mranet.org)  800.488.4845
• Explore the benefits and value of coaching

• Map out the steps to the coaching process

• Inventory coaching competencies and understand their importance to your coaching process

• Create and utilize a development plan and other tools for coaching

• Develop metrics for tracking the results of your coaching practice

• Explore strategies for integrating coaching into your organization’s culture

“\nMy company does not currently have a strong coaching culture. I will enjoy bringing the lessons learned for development coaching my engineering team.\n”