

MANAGERIAL FLEXIBILITY:

Appropriately adapts management style and approach to a specific situation or person in order to achieve desired results.

- 1. Describe a situation where you needed to manage in a very different way. What was the outcome? Did you make the right decision?
- 2. As you have grown in your career, how has your management style changed?
- 3. Think of two current or former staff members. How did you manage them differently? How effective was your approach with each? Which one had the best outcome and what about your managerial style led to this?
- 4. When do you choose to "dig in your heels" as a manager?





