

GOAL SETTING:

Develops and communicates goals that are specific, measurable, attainable, results-oriented, and time-oriented.

- 1. Are you familiar with the "SMART" technique? If so, what does it stand for? In your opinion, which of the elements are most important in goal setting?
- 2. Describe a situation where you just were not able to meet a goal. Why? What was the business impact?
- 3. How do you use goal setting in your professional work?
- 4. How do you measure the degree of success regarding your goal accomplishments?
- 5. What are valid reasons for an employee to not meet a goal?
- 6. How do you set goals for your staff?





