



Behavioral Interviewing Questions

DEALING WITH UNCERTAINTY:

Takes action and makes sound decisions while working in unknown circumstances or with limited information.

1. When a surprise or unforeseen crisis occurs at work, what is your typical plan of action?
2. Give me an example of when you needed to make a decision quickly.
3. Recall a time from your work experience when your manager was unavailable, and a problem arose. How did you handle that situation? How successful was the outcome? What did you learn from this experience?
4. Tell me about a time when you needed to make a decision without complete information.