



Behavioral Interviewing Questions

CONFLICT MANAGEMENT:

Identifies and analyzes sources of conflict and methods of management. Chooses appropriate techniques to resolve issues.

1. In what ways have you successfully unified a group at work despite conflicts?
2. Describe a time when you confronted a supervisor/manager when he or she was wrong?
3. Describe a specific example when you resolved a conflict and how you handled it.
4. Describe a time when you were in a meeting or situation and a newer person conveyed incorrect information. How did you correct the situation?